

# Energy Saving Support

For older, low income or vulnerable people

www.oxford.gov.uk



## Warm Home Discount Scheme

For winter 2013 to 2014, vulnerable people (eg older or low income) could get a one-off £135 discount on their electricity bill from energy suppliers. Speak to your energy supplier and ask them about your eligibility or check your eligibility at

[www.gov.uk/the-warm-home-discount-scheme/eligibility](http://www.gov.uk/the-warm-home-discount-scheme/eligibility)



## The Affordable Warmth Obligation

This exists to provide heating and insulation improvements (cavity and/or loft insulation and replacement boilers) for low-income and vulnerable households. (not including those in social housing). There are complex eligibility criteria for this means-tested scheme. Call the Energy Saving Advice Service on 0300 123 1234 to check whether you might be eligible and apply.

[www.energysavingtrust.org.uk/Take-action/Find-a-grant/Green-Deal-and-ECO](http://www.energysavingtrust.org.uk/Take-action/Find-a-grant/Green-Deal-and-ECO)

## Boiler Replacements

If the main thing you need is boiler replacement (which might result in additional measures such as loft or cavity wall insulation) call Carillion on 0800 408 0474 or, enquire online at

[www.carillionenergy.com](http://www.carillionenergy.com)

## Cold Weather Payment

If you're getting certain benefits, you may be able to get this when your local temperature is either recorded as, or forecast to be, an average of zero degrees Celsius or below over 7 consecutive days. The 2013 to 2014 Cold Weather Payment scheme will start from November 2013. There is a payment of £25 for each 7 day period of very cold weather between 1 November and 31 March. You can check if your area is due a payment at

[www.gov.uk/cold-weather-payment](http://www.gov.uk/cold-weather-payment)

## Winter fuel payments

If you were born on or before 5 January 1952 you will usually get a Winter Fuel Payment automatically if you get the State Pension or another social security benefit (not Housing Benefit, Council Tax Reduction or Child Benefit). If you qualify but don't get paid automatically, you'll need to make a claim at [www.gov.uk/winter-fuel-payment](http://www.gov.uk/winter-fuel-payment)

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## Oxford Home Improvement Agency

The agency service provides assistance to people in privately owned or rented housing in the City of Oxford. For further details call 01865 249811.



## Small Repairs Service

Available to owner/occupiers and tenants who are aged 60 and over, or suffering from a long term health condition or who are registered disabled. Covers small plumbing, electrical and basic house hold repairs e.g small heating works such as thermostatic radiator valves, lagging pipework, hot-water cylinder insulation, draught exclusion work etc. The labour charge is £18 plus the cost of any materials used. These charges may be waived if you are in receipt of a means-tested benefit.

## Affordable Warmth Network

For anyone having trouble paying their energy bills, please ring the Affordable Warmth Network on 0800 107 00 44



## Further resources:

**Energy Saving Trust:** [www.energysavingtrust.org.uk](http://www.energysavingtrust.org.uk) For free, independent and local energy-saving advice, call them on 0800 512 012

**Green Deal:** [www.gov.uk/green-deal-energy-saving-measures](http://www.gov.uk/green-deal-energy-saving-measures)

Affordable Warmth measures <http://www.energysavingtrust.org.uk/Take-action/Find-a-grant/Green-Deal-and-ECO> or 0800 408 0474 [www.carillionenergy.com](http://www.carillionenergy.com)

**Warming Oxford** pilot scheme in OX3 and OX4 areas

<http://www.oxford.gov.uk/PageRender/decEH/WarmingOxford.htm>

**Low Carbon Community Groups:** Your local low carbon community group can advise you on plenty of free and low-cost things you can do to save money on energy. Find your local group at [www.lowcarbonhub.org](http://www.lowcarbonhub.org)

**General advice organisations:** (including Citizens Advice Bureau for debt) can be found at [www.oxford.gov.uk/PageRender/decC/Advice\\_Centres\\_occw.htm](http://www.oxford.gov.uk/PageRender/decC/Advice_Centres_occw.htm)